

Retired Senior Volunteer Program

811 W. Jericho Turnpike, Suite 103W, Smithtown, NY 11787

(631) 979-9490. Ext. 20 Fax: (631) 979-9235



From Our
Hands



To Your
Home



www.rsvpsuffolk.org

Community Computer Connections Program
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BRIDGING THE DIGITAL DIVIDE A JOINT CCCP/NAPRHSW EFFORT

The Digital Divide Today

The need for computers has never been greater

Nearly 22% of U.S. households currently do not own a desktop or laptop computer (United States Census Bureau). With schools, businesses, libraries, and community centers closed, access to public computers has been effectively cut off. COVID-19 is exposing an urgent and heartbreaking aspect of the digital divide, as one fifth of Americans are disconnected from education, telehealth, employment, skills development, and community.

Since its inception in 2006, CCCP has been helping financially disadvantaged families, veterans and now reservists, Bridge the Digital Divide by providing almost 6,000 internet ready refurbished computers, free-of-charge to these CCCP clients. CCCP is sponsored by the Retired Senior Volunteer Program, a not-for-profit agency. CCCP is an all-volunteer program that refurbishes donated computers/laptops, installs necessary software and delivers them to our needy clients.

The Community Computer Connections Program/RSVP is undertaking a joint demonstration program in cooperation with the National Association of Puerto Rican/Hispanic Social Workers of Suffolk to help 5 Suffolk County Puerto Rican/Hispanic students Bridge the Digital Divide. As these 5 students demonstrate the ability to participate in their school's remote learning each will be provided their own refurbished laptop to use for their continued education. Once the program successfully completes the initial phase it will be expanded to the adult members of NAPRHSW who meet CCCP's needs requirement to receive a refurbished computer.

This program is designed to work in the following manner:

The Community Computer Connections Program/RSVP will:

- Deliver 5 refurbished, internet ready, desktop computers to NAPRHSW to build a computer lab in the Abundant life Church of God, 440 Furrows Rd. Holbrook NY 11741.
- Deliver initial 5 refurbished, internet ready, laptop computers to NAPRHSW
- Perform its established processes to:
 - Control and manage all incoming used computer donations.
 - Refurbish all donated units.
 - Deliver additional laptops as available and requested.
 - Register submitted client students and persons as submitted by NAPRHSW.
- Provide post-delivery unit support as requested.
- Arrange for publicity with various news media, channel 12, Newsday, etc, and initiate PSAs announcing the program, its goals, the program needs and its accomplishments as the program progresses.

The Community Computer Connection Program's (CCCP) mission is to help improve the quality of life for low income people and veterans on Long Island.

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The National Association of Puerto Rican/Hispanic Social Workers of Suffolk is responsible for:

- Submitting the client request form for the 5 desktop computers and 5 initial laptops
- Building, testing and adding additional software to meet the objectives of the computer lab
- Selecting and training the initial 5 candidate student(s) to receive the necessary training.
- Students who successfully complete training, each will receive a refurbished CCCP laptop,
- For inventory purposes, provide CCCP the name of the recipient and the units Inventory Control Number.
- Should a problem occur with a delivered unit NAPRHSW will act as the first line of troubleshooting. If it is determined that repair of the unit is beyond their capability, they will contact CCCP's Repair Manager for repair/replacement unit.
- Providing outreach support to CCCP to pursue donations of used computers and laptops from individuals and profit and non-profit organizations.
- Supporting CCCP's efforts to publicize the program.
- Work with CCCP to coordinate arrangements for pickup/delivery of computers/laptops donated to support this program.

Keep in mind that there are THOUSANDS of other Long Islanders who don't have access to Computers. In addition to the laptops CCCP needs additional volunteers to support this critical effort on an Island Wide basis.

CCCP is the vehicle for turning your donated used or surplus laptops (cleanly refurbished and appropriately set up by our skilled refurbishers), into remote learning units made available, free of charge to disadvantaged Suffolk County school students.

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