



Community Computer Connections Program
By Retired Senior Volunteer Program of Suffolk
(631) 979-9490 **www.rsvpsuffolk.org**

*MESSAGE FROM CCCP PROGRAM
COORDINATOR
Stan Meyers*

From Pegi Orsino, Director RSVP

To all of you, please make every effort to attend RSVP's Tribute Day on Wednesday, September 13 at 12 noon. It is being held at the Stonebridge Country Club Smithtown. RSVP is honoring one of our's, Howie Sheer who unfortunately for us, will be retiring from CCCP. If you haven't received your invitation contact me immediately.

Sandy Schneck has completed the redesign of our Outreach Data Base. This will be an invaluable tool for our new Outreach Manager and the Outreach Staff.

Our Next Meeting is Scheduled for Thursday, September 21st at 6:45 at the Plainview-Old Bethpage Library. This meeting like our June meeting will be conducted in an informal manner. This meeting was highly enjoyed by all in attendance as it allowed for information transfer and provided a means to get to know each other socially.



OUTREACH MANAGER STILL WANTED!!!!!!

With Joel Becker retiring, we have partitioned the Outreach Process into smaller tasks to make it less daunting to any Potential recruit who would be willing to take on the responsibility of becoming Outreach Manager.

- **Outreach Manager**

Please contact Robin Fertig at cccp.volunteer@gmail.com if you are an individual who has any of the following skills/background:

- Fund raising
- Marketing
- Sales
- Management.

We have an active committee and an existing list of active donor organizations. All work can be done from home.

- **We are seeking an ACCESS Database administer who will be responsible for:**

Maintaining the existing Outreach database which includes updates from Outreach members as they contact our current and future donors

- Maintaining a backed up version
- Generating various reports as requested by specified individuals
- Recommending any improvements

Please contact Robin Fertig at CCCP.Volunteer@gmail.com

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**“We can’t replace your old computer.
That would be age discrimination.”**



Musings from Joel Becker about Office 365 Home/Personal

Office 365 is a subscription based productivity suite that offers access to various Microsoft services and software. Launched nearly two years ago, Microsoft has provided regular updates as well as improvements to the “cloud (ugh)” productivity suite.

Home \$80/year

- Fully installed Office for PC/Mac
- Install on up to 5 PCs or Macs, 5 tablets, and 5 phones
- 1 TB of OneDrive cloud storage each for up to 5 users

Personal \$60/year

- Fully installed Office for PC/Mac
- Install on 1 PC or Mac, 1 tablet, and 1 phone
- 1 TB of OneDrive cloud storage

I subscribed to the home version 6 months ago and found that I needed their unlimited support by phone, chat and TeamViewer (but that’s just me). Some of the techs were OK, some not, and I believe one guy downloaded a PUP which drove me mad (computers do that to me)

<https://products.office.com/en/compare-microsoft-office-products>

Joel Becker

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**Technical
Support
Hotline**



**“I checked the serial number of
your laptop. It’s a waffle iron.”**



Whatever Happened to Peter Harrington

I joined the Charlotte County Computer Group Corporation (FL) shortly after I moved here in 2015. The CCCGC rents space in the Charlotte County Cultural Center. The office is open 5 days / week, 4 hours / day, to service any member who comes in. CCCGC has all their activities in one place, much simpler than CCCP. CCCGC's activities fall into several areas:

- Staff an office. Office personnel maintain membership records, hand out PCs, and accept PCs for repair. Volunteers provide technical support to the members. Members may bring in their PC or laptop to have programs installed or to have them repaired. Members may get individual help for specific problems or questions about their PC. CCCGC conducts afternoon classes for members, covering topics such as Windows 10, Word, Excel, maintenance, backup, etc. Most members join for this support, and several volunteer members provide that support. These classes and consultations are held in this office area:



Supply refurbished PCs to students and veterans. CCCGC works with the local schools and accepts recommendations from guidance counselors concerning students who need PCs and cannot afford them. We give PCs to needy veterans who can use a PC. We provide PCs to community non-profit organizations. We wipe the disks, repair the PCs as needed, and install MRR Windows 10 and a few free apps, similar to CCCP. These PCs and laptops are donated mostly by individuals and also a few organizations nearby. We refurbish PCs here:



We refurbish PCs here:



Disassemble PCs and other equipment we cannot use, and separate the parts into bins of copper, aluminum, etc. for sale to scrap dealers. Again, all done by volunteer members. We strip the PCs in the room shown past the door to the right above.

- Conduct a monthly meeting for all members. About 100 members attend, and listen to a presentation on a topic of the day. These are lively meetings, with many questions and comments.
- Issue a monthly newsletter, Bytes. See the May 2017 issue at:
<http://cccg.info/wp-content/uploads/MayBytes2017.pdf>
- Maintain their web site: cccg.info

Peter Harrington



Important Information From Robin



Excel Spreadsheet Use

It has come to our attention (for quite some time, actually), that everyone is working on different versions of excel, including 2003, 2007, 2010, 2013, or "open office". Some may even, horror of horrors, be using excel for MAC!

I'm doing a survey of what version of excel each volunteer who submits ANY report, be it Inventory, Delivery, or Repair, is currently using. I know that when doing a survey, the response rate is usually...spotty. This, however, is important. As an incentive, we might be able to provide you with the latest version of excel.

Please email me at my personal email address, of Fertigrc@aol.com, and let me know what version of excel you are using. I will haunt you, until you do!

New and Improved, FINAL Inventory Report

The INVENTORY REPORT in its final iteration, at least for the rest of this year, and even beyond that.

Note that the version is: ComputerInventoryReport ver 2013-1.xlsm- The 2013 refers to Excel 2013, not the current year.

This will (should?!) work for all, regardless of which version of Excel you have, ranging from 2007 through 2016 and even later versions.

Moratorium on accepting desktops for donation, from any entity

The demand for computers has been switching from desktops to laptops for some time. As a result, we have an extreme oversupply of desktops, with some of them going back to 2014. They just don't move! There are at minimum 20 desktop refurbished and ready to go.

Because of this oversupply, we have decided to put in a 6 month moratorium on accepting desktops from all donors.



I know that many volunteers have personal connections to some large scale (libraries, schools, businesses) donors, with the donors contacting a volunteer directly. As a result, you might find it difficult to turn down these donors, especially if they want to give us laptops as well as desktops. But we really cannot accept these desktops, (unless of course, you want to store them in your homes!)

When you speak to the potential donor, please be extremely thankful to them, asking them to keep us on the top of their list. Also, do accept things we need if they are on the donors' list.

RIGHT NOW, we need Mice/Keyboards, USB cables, Hard Drives....but NO Monitors, at present.

If you have problems with these donors, please refer them to Bob Simmons. If you have questions about this new procedure (and, it does affect EVERYONE!), contact Bob Simmons at (bobsimmons2010@yahoo.com) or me.



"I like the touch screen, but I miss playing with the mouse."